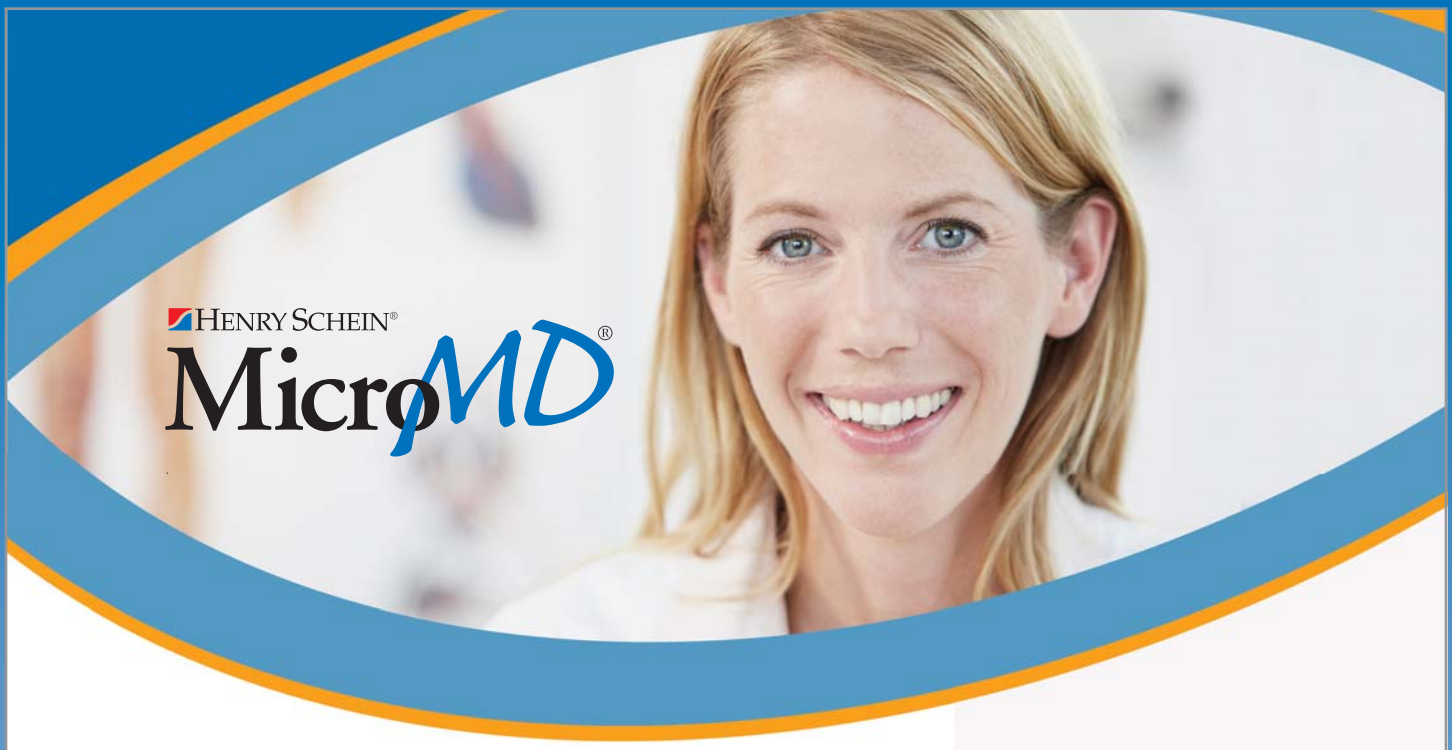
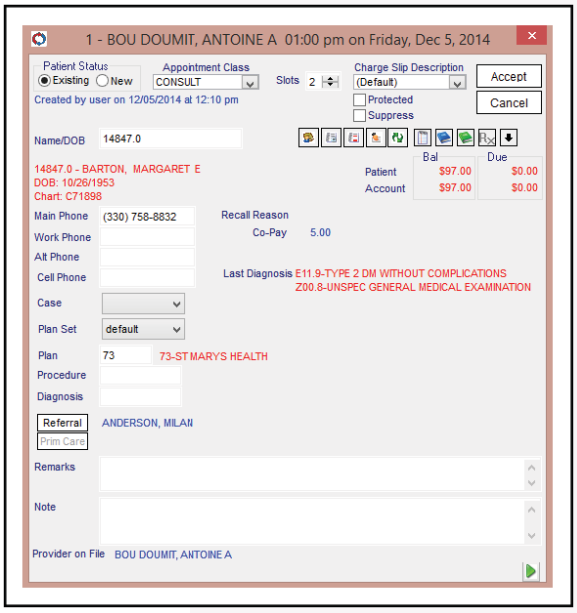


ICD-10 READY

MicroMD® PM Appointment and Scheduling



Simple Scheduling and Precise Appointment Management

The MicroMD® PM practice management solution makes scheduling easy and gives your physicians, nurses and staff the control they need to manage patient visits smoothly. When scheduling an appointment, you'll start with easy access to detailed information and let the system search for an open slot according to patient needs and staff availability. As you assign a date and time, you may choose to attach a note or designate an appointment class such as sick visit, well visit or follow-up. To move an appointment, just drag and drop on screen.

MicroMD PM can deny scheduling for selected patient, protect specific slots from changes, link appointment classes with recalls and automatically verify insurance eligibility. At setup, you may also determine time slot lengths, color-coding and many other practice parameters.

Flexibility Features for Patient Satisfaction

For productivity and patient satisfaction, MicroMD PM manages a patient waiting list. When a time slot opens, an alert appears automatically. Users can also set 'pop-up' alerts to trigger based on collections, add a temporary patient without making them a permanent patient or other patient matters. With MicroMD PM's direct eligibility check, your patients and your staff can avoid unpleasant surprises. The system lets users verify coverage quickly-without leaving the appointment screen.

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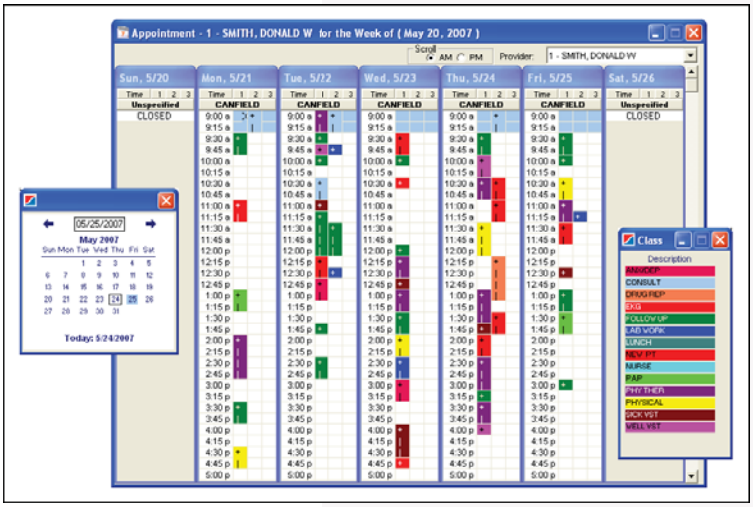
User-friendly Advantages

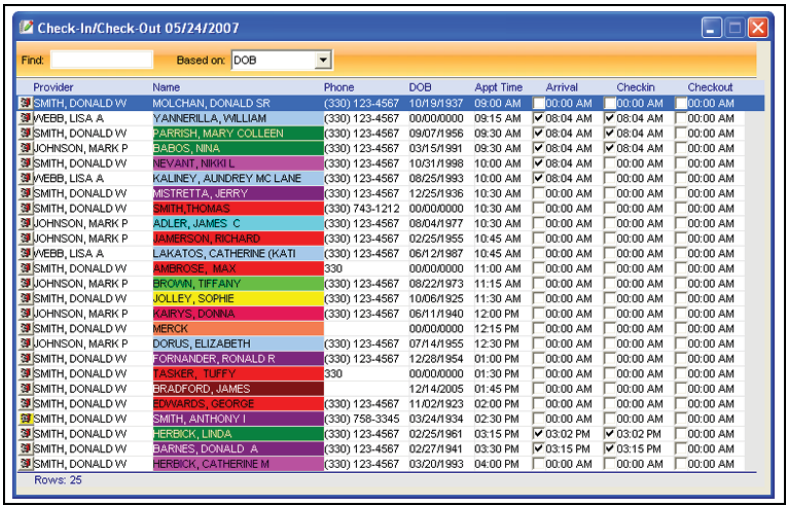
Features like the temporary patient record allows users to store new patient contact information, referring doctor, and other insurance details temporarily. On their first visit, the system simply prompts to convert the data into permanent file, eliminating double data entry. MicroMD PM's template-based displays present appointment schedules by week, day, location and provider. Or you can quickly locate an appointment by searching. A quick mouse-over any appointment reveals details for the visit. When a scheduled appointment is moved, the patient's name is added to a global clipboard so other authorized users can reschedule it if necessary.

Because MicroMD PM displays information based on templates, users can make changes without disrupting their work. Templates-and provider order-are also customizable according the preference of each user. With MicroMD PM's color-coding feature, viewers know the nature of any given appointment at a glance. Color classifications, which are fully customizable, represent the reason for the patient visit. There is no limit to the number of colors you can assign.



Valuable Patient Visit Reports

MicroMD PM can help you monitor office productivity and improve workflow. With the check in/check out tool, you can measure the duration of every visit, from waiting room to examination to check out. The system also tracks authorized visits, post-op periods and pre-certifications; referral and pre-certification reports; appointment histories; and users' scheduling activity over time.



Automated Patient Communications

In partnership with MicroMD, Demandforce integrates with MicroMD PM to automate marketing and patient communications, as well as online reputation management, with guaranteed results. Visit micromd.com/integrated-services/patient-communications.html for details.

KLAS®

MicroMD PM was ranked in the top 5 for the Practice Management category (1-10 Physicians) in the *Best in KLAS 2013 Awards: Software & Professional Services* report.
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